



CUSTOMER APPLICATION FORM - DELIVERY

17 February 2021

Appt ID: 1329433721

VEHICLE OWNER DETAILS	
Registered Owner Name : Saumya Mishra	Contact No. : 8707643215
Address(as on RC) : BARABANKI	Email ID : abc@gmail.com
Permanent Address : Same as RC Address -	Address Proof No : 801132221295 (Aadhar Card)
Pan Card No. : BOWPM9984C	

VEHICLE DETAILS	
Registration No. : UP32GV2874	Make & Model : MARUTI SUZUKI SWIFT DZIRE
Fuel Type & Reg Year : Petrol	Variant : VXi 1.2 BS IV
Odometer Reading : 66156	Chassis No. : MA3EJKD1S00887269
Insurance : Comprehensive	Hypothecation : Yes
Road Tax Status : Unpaid	Road Tax Validity :

Loan Status : Closed	Loan NOC Status : Available
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BANK DETAILS	
Bank A/c Name : Saumya Mishra	Account No. : 37893620740
Bank & Branch : STATE BANK OF INDIA	Branch IFSC : SBIN0000084

In case of hypothecation, Loan NOC is a mandatory requirement for completing the transaction. Non-submission of NOC might lead to deal cancellation.

I have read/the contents have been read over and explained to me in vernacular and I have thoroughly understood the terms and conditions as mentioned in this CAF document and have scribed my signatures to the consent thereof. The bank details mentioned above are correct and I am accepting the delivery payment for the sale of the vehicle specified hereinbefore.

I also confirm that :

- There are no linked loans that will restrict the transfer of this vehicle
- There are no challans / road tax / interstate NOCs issued/ other encumbrances on this vehicle apart from the what is mentioned in this document

ACKNOWLEDGED & ACCEPTED

(Customer/ Authorized Representative)

Please Note:

- In case you have not opted for instant payment, it will take 3 – 4 working days after delivery of the vehicle to transfer the complete payment to your account
- In case CARS24 is closing the loan on the vehicle, it can take up to 7 days after delivery of the vehicle and receipt of all relevant documents to close the loan. Customer will be liable for the interest accumulated up to 7 days. In the rare case that the loan is not cleared till then, CARS24 is liable for the interest after the 7th day. Customer will be responsible for providing the NOC received post loan closure from the bank
- Our transaction process is completely online – **We do not accept/ provide any cash.** In case of any misconduct or queries, please reach out to our **customer helpline number 18002585656.**





PAYMENT RECEIPT - Appointment ID: 1329433721

Particulars	Amount (INR)	Remarks
Offer Price (A)	3,94,500	
Deductions (B)		
Charges (C)		
- Instant Payment Charges	1,180	Charges levied to process your payment within the same day
- Service Charges	4,720	CARS24 service charge for the entire process of car selling
- Hypothecation Removal Charges	1,180	Charges to get Hypothecation removed from RC
Net Payable Amount (A-B-C)	3,87,420.00	

* All Charges are inclusive of GST at 18%

Net Payable Amount Details

Particulars	Amount (INR)	Status
Token	1.00	PAID
Delivery	3,77,419.00	PENDING

Held-Back Amount Details

Requirement	Amount (INR)	Release Condition	Action Date	Status
Party Peshi - Your presence will be required at RTO for ownership transfer	10,000	Presence at RTO for RC transfer process- request raised within 120 days of car delivery, if required. Amount will be released within 7 working days of Party Peshi	17-06-2021	PENDING

ACKNOWLEDGED & ACCEPTED

(Customer/ Authorized Representative)





Tax Invoice

Cars24 Services Private Limited

Address : Vibhuti khand - Gomti Nagar, Lucknow
State Code : 9
GSTIN : 09AAGCC1389R1ZV
CIN : U74999HR2015FTC056386
PAN : AAGCC1389R

Invoice No. : PS02070221000036
Invoice Date. : 17-02-2021
Customer Ref. No. : 1329433721
Code for Supply : B2C

Billing Address		Customer Contact Details	
Customer Name	: Saumya Mishra	Contact Number	: 8707643215
City	: Lucknow	Email Id	: abc@gmail.com
State	: Uttar Pradesh	Customer PAN	: BOWPM9984C
GSTIN	:	Customer Address	: BARABANKI
Place of Supply/State Code	: 9		

SNo.	Description	HSN/SAC Code	Is Service ?	Qty	Unit Price [₹]	Total [₹]	CGST [₹]		SGST/UTGST [₹]		IGST [₹]		Cess [₹]		Total [₹]
							%	Amount	%	Amount	%	Amount	%	Amount	
1	Service Charges	9997	Yes	1	4,000.00	4,000.00	9	360.00	9	360.00	0	0.00	0	0.00	4,720.00
2	Instant Payment Charges	9997	Yes	1	1,000.00	1,000.00	9	90.00	9	90.00	0	0.00	0	0.00	1,180.00
3	Hypothecation Removal Charges	9997	Yes	1	1,000.00	1,000.00	9	90.00	9	90.00	0	0.00	0	0.00	1,180.00
TOTAL					6,000.00	6,000.00		540.00		540.00		0.00		0.00	

Remarks:

Amount in Words: only.

Whether the tax is Payable on Reverse Charge basis: No

Terms & Condition:

- Subject to Gurgaon Jurisdiction

For CARS24 Services Private Limited

For CARS 24 SERVICES (P) LTD.

Authorized Signatory

Signature of Authorized Representative





TERMS & CONDITIONS - Appointment ID: 1329433721

1. CARS24 Services Private Limited (CARS24) is a Company incorporated under the Companies Act, 2013. The Customer/ Authorized Representative (AR) has approached and represented to CARS24 with an intent to sell his/her vehicle. "Customer" will represent the customer or his/her Authorized Representative in all communications herewith.

2. The transaction cannot be cancelled once the Delivery Payment is made to the customer's bank account. However, if the Customer prefers to cancel the transaction before release of delivery payment, then the he/she shall be liable to immediately refund the Token amount along with any charges incurred/levied by . In case of cancellation, CARS24 shall possess all rights to retain the original document submitted by the Customer till such full amount is received by CARS24 and in default initiating appropriate Legal action, if required.

3. The Customer represents to CARS24 as follows:

i. That the Customer is the Registered/Legal owner and/or has valid authorization from the Registered owner of the Vehicle, the details of which have been mentioned in the front page of this Form and is legally competent to sell the Vehicle. In case of Authorized Representative, the Authorized Representative represents that he/she is fully authorised and competent to act for and on behalf of the Registered owner for sale of the Vehicle including entering into the transaction with CARS24 and hereby indemnifies CARS24 in case of any contest/falsity to the said extent, if identified or comes to the knowledge of CARS24 even at a later stage.

ii. That as on date there are **no violations under applicable laws including but not limited to any accident involving the Vehicle**. The Customer acknowledges and indemnifies CARS24 for any pending violations or offences, traffic, prior damage due to any accident or natural calamities or otherwise involving the Vehicle. Customer acknowledges that any misrepresented facts about the Vehicle or its condition shall make the Customer solely liable to compensate CARS24 for the same. In case CARS24 has to incur any cost(s)/loss(es) for any of the before-mentioned representations in this para then the consequence and expenses shall be borne by the Customer and CARS24 and/or the future buyer shall not be liable for the same in any nature whatsoever.

iii. That the **Vehicle is free from any kind of encumbrances including but not limited to any liability such as superdari, theft, arrears of sales Tax, value added tax, road tax, government dues, blacklisted in government records, or similar liabilities** as on date. There are no claims, proceedings, notices, disputes, litigation relating to the operation, use or ownership of the Vehicle including but not limited to any claims, proceedings, notices, disputes, litigation relating to any accident, unpaid dues, or violations of terms of the insurance obtained for the Vehicle. The Customer understands that if any discrepancies are identified and/or found in the ownership of the Vehicle then all related cost(s)/expenses to rectify the same shall be borne solely by the Customer and CARS24 shall initiate appropriate legal proceedings by taking recourse to all remedies available to it against the Customer.

iv. That the **Vehicle is insured as per requisite statutory and regulatory requirements** and the details of which have been mentioned in the front page of this Form. The Customer acknowledges that on the delivery and/or transfer of the ownership of the Vehicle, **the Insurance of the Vehicle shall also get transferred and the Customer shall not make any claim thereof including but not limited to any No Claim Bonus (NCB)**. The Customer allows CARS24 and/or any third party identified by CARS24, all the rights to claim any insurance amount, for any period subsequent to the day of delivery of the Vehicle by the Customer with CARS24 and in case the claim amount is received by the Customer, then the Customer shall be liable to immediately transfer the same and/or make the payment of the said amount in favour of CARS24 and/or any third party identified by CARS24, within a period of 7 (seven) days on a simple demand made by CARS24, in writing, at the available address/contact details submitted by the Customer and in case of any default, the Customer shall be solely liable to compensate CARS24 and/or any third party identified by CARS24, for any loss(s) and damage(s) arising therefrom. In case of the Vehicle insurance has expired on or before the date of delivery then the Customer shall be liable for all/any liability arising out of the same till the Vehicle is insured and CARS24 shall not be liable for any liabilities arising therefrom.

v. **That there are no loans including but not limited to any linked loan** in relation to which any security interest has been created over the Vehicle. In the event there are any such loans, the Customer undertakes to obtain a no-objection letter from the relevant bank or financial institution consenting to the sale of the Vehicle by the Customer. CARS24 shall be entitled to transfer all or part of the purchase consideration payable for the vehicle directly to the relevant bank or financial institution and such amount shall be adjusted by CARS24 against the full and final price of the Vehicle. If such representation is later found to be misleading or untrue, CARS24 shall initiate appropriate legal proceedings by taking recourse to all remedies available to it against the Customer.

vi. The Customer acknowledges that CARS24 is purchasing the vehicle for re-sale and the Customer relinquishes all rights on the vehicle after the delivery of the vehicle is taken by CARS24 and whereinafter CARS24 shall possess all rights to further sell the vehicle to any third party for any price.





- vii. The Customer acknowledges that he/she shall be liable for any tax/levy/cess as may be applicable on the transaction with CARS24.
- viii. The Customer shall provide all necessary cooperation and assistance as Cars24 may require for transfer of the registered ownership of the Vehicle to a purchaser of the Vehicle including personal appearances before government authorities including the RTO (Party Peshi), executing any papers, applications, written statements, affidavits, deeds, agreements or documents as Cars24 may request. The Customer acknowledges that in case the Customer does not perform his obligation under this paragraph, Cars24 shall not be liable for any liability that may arise on the Customer on account of non- transfer of the RC or otherwise and CARS24 shall be entitled to initiate appropriate legal proceedings against the Customer with respect to any inconvenience caused or losses incurred on account of such breach.
4. The Customer confirms and acknowledges that the Cars24 Quote as mentioned in the payment acknowledgement receipt is the full and final accepted amount for the Vehicle with no further claim(s) whatsoever till the validity period as mentioned therein. The Customer acknowledges that the Cars24 Quote may change subsequent to the validity period.
5. The Customer has submitted and shall submit all statutory documents for the requisite transfer of the ownership of the Vehicle with CARS24 as and when required. The Customer further understands and agrees that he/she shall cooperate for all requisite formalities for the smooth transfer of ownership of the Vehicle which may include visiting concerned **RTO**, if required and mandated. Any failure on the part of the Customer for the same shall grant all rights in favour of CARS24 to demand any compensatory damages resulting therefrom.
6. **In case of held-back amount:** In case wherein CARS24 has withheld an amount to be payable to the Customer (referred as held-back amount) then upon satisfaction of CARS24 as for the clearance to the contingency of the purpose of holding back said amount; CARS24 shall process the payment of the said held-back amount in full or in part and the transfer of the said amount in the bank account of the Customer shall be deemed to be a final receipt of the said payment by the Customer. The Customer acknowledges and agrees that the amount held-back by CARS24 shall be forfeited in full or in part if the Customer fails to satisfy/close/comply with any of the contingencies of the purpose(s) of held-back amount as per the time specified at the date of delivery of the Vehicle. Please note – **Deductions, charges and forfeited holdback amount are non-refundable. All held back amounts will be released within 7 working days of fulfilling the release conditions.**
7. The Customer shall keep CARS24 and the future buyer, indemnified and exonerated from all losses, claims, liabilities, risks, responsibilities, damages arising on or before the delivery of the Vehicle with CARS24.
8. The Customer understands and acknowledges that any misrepresentation by the Customer of any facts with CARS24 shall result into CARS24 taking appropriate action under the relevant provisions of law with the concerned statutory authorities and/or before the competent Courts/Tribunals.
9. In case of any difference and/or dispute between the Customer and CARS24 shall be referred to an Arbitration Tribunal consisting of a sole arbitrator to be appointed by CARS24 and the award so passed by the Arbitration Tribunal shall be final and binding upon the parties. The venue of Arbitration shall be New Delhi and language shall be English. The courts situated at New Delhi shall possess exclusive jurisdiction.
10. In case of a scrap vehicle, the Customer acknowledges and accepts that CARS24 shall be competent and possess all rights to call upon the Customer for any statutory or regulatory formalities and Customer shall cooperate for the same. Customer acknowledges that he/she shall be responsible for collecting the chassis plate of the Vehicle from CARS24 regional support center within 45-60 days of the delivery of the vehicle. Cars24 shall not be liable to provide the chassis plate in case of any failure to collect the chassis plate within the specified time by the Customer and the Customer shall be solely liable for any consequences arising therefrom.
11. The Customer understands and acknowledges that in case of any change/ amendment in any applicable law if required and mandated, the Customer shall comply with any such change / amendment and CARS24 shall not be liable for any resultant effect thereof in any nature whatsoever including but not limited to any ownership transfer.
12. CARS24 may offer services which shall be chargeable at the sole discretion of CARS24 and in case the Customer prefers to avail such services and/or benefits and/or offers then the Customer shall be liable to make the payment of such charges as shall be applicable on such services, benefits and offers and which shall be non-refundable. Any amount of such services, benefits and offers shall be exclusive from the Cars24 Quote of the Vehicle.
13. The Customer hereby acknowledges and affirms that the Customer shall be solely liable for any and all consequences for the payment made by CARS24 in the Bank account as per instructions of the Customer. The Customer shall be solely liable to indemnify and compensate CARS24 in case of any claim arising due to the instructions of payment as made by the Customer.
14. The customer acknowledges that the CARS24 Offer Price as mentioned on the Payment Receipt is inclusive of GST. CARS24 is not liable to pay over and above the GST included in the Offer Price. The Customer understands that it is solely his responsibility to provide his GSTIN to CARS24. Further it is his responsibility to provide GST Invoice for the car sold by him. In case of any subsequent liability that may arise on CARS24 due to non-furnishing or furnishing of incorrect or incomplete documents/ details/ information by yourself, you would indemnify CARS24 for any loss including, but not limited to, the amount equal to the liability of tax, interest or penalty imposed on CARS24.
15. The Customer acknowledges that removing any personal belongings from the vehicle and closure of the FASTag linked account, if any, before delivering the vehicle to CARS24, is the sole responsibility of the Customer. CARS24 shall not be responsible for any loss or liabilities arising in this respect after taking the physical delivery of the vehicle from the Customer.
16. CARS24 will not be responsible for any charges, costs and expenses that may be imposed on the Customer purchase of any additional vehicles by the RTO including any additional registration charges on such Vehicles.

ACKNOWLEDGED & ACCEPTED

(Customer/ Authorized Representative)

