



HondaCare
Extended Warranty

Extended Warranty Registration # SER-EW-DD163-2223-50

Vehicle bearing VIN "MAKGM653DN4406864" is covered under Honda Extended Warranty scheme valid upto "4th year/ Unlimited Kms" whichever occurs first from date of vehicle purchase "04-May-2022".

Congratulations and thank you for opting the HondaCare Extended Warranty for your Honda. The HondaCare Extended Warranty is designed to bring an extra measure of security and comfort to your being a Honda owner.

The extended warranty allows you the confidence of knowing that your Honda is still protected by a comprehensive warranty after the original warranty expires.

The Terms & Conditions of this Extended Warranty are not the same as original warranty. So please take a little time to read the attached Term & conditions carefully. Kindly retain this document along with your original vehicle warranty booklet and owner's manual. It is advised that these records stay with your car at all times as these will be required for information by yourself, your servicing dealer and any subsequent owner.

Whenever it comes to your servicing needs or in the event of any unfortunate breakdown or in case of any of your queries or doubts, your preferred / nearest Honda Authorised Dealer will be more than pleased to assist you.

The HondaCare Extended Warranty is backed by Honda Cars India Ltd. and will be honoured by all Honda Authorised Dealers in India

Happy Motoring!

(Dealer Stamp & Signature)

Introduction

The HondaCare Extended Warranty is an extension of the vehicle warranty offered by Honda Cars India Ltd. (HCIL). Under this scheme, Honda Authorized Dealer will repair or replace any part which proves defective within the limit of the HondaCare Extended Warranty, under normal use and maintenance, subject to the terms & conditions of Extended Warranty.

To qualify for this warranty, the car must have undergone the services as per the guidelines in the new vehicle warranty booklet with a proper record in the service history log. All warranty repairs must be performed by Honda Authorized Dealer only.

If any defect is confirmed by the Dealer during this warranty period as per the stipulated warranty terms and conditions, except for points mentioned in "Limitations", Dealer will repair or replace any part found to be defective, with a new part or an equivalent at no cost to the owner for parts or labour. On observation of any fault, the vehicle will be presented immediately at Dealer for diagnosis so that it does not lead to consequential damages or risk.

The decision of Honda Cars India Ltd. Or its dealers would be final regarding the cover of Extended Warranty on any parts as per the terms and conditions.

All defective parts replaced under this warranty will become the property of HCIL.

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Terms & Conditions

1 EXTENDED WARRANTY REGISTRATION DOCUMENT

The Extended Warranty registration certificate is the basis of and forms an integral part of the contract between Honda Cars India Ltd. and the vehicle owner. This certificate needs to be preserved till the time Extended Warranty is valid and needs to be shown along with Service History record of the new vehicle warranty booklet.

2 EXTENDED WARRANTY PERIOD

The Extended Warranty shall commence only at the expiry of new vehicle standard warranty period as mentioned in the new vehicle warranty booklet. This extended warranty can be opted for:

- a) If Standard Warranty is valid for 2 Years / 40000 Kms (also applicable for Taxi / commercial vehicle)
 - i. Additional 1 Year or 20,000 Kms whichever is earlier from the date of sale to the first owner or
 - ii. Additional 2 Year or 40,000 Kms whichever is earlier from the date of sale to the first owner
- b) If Standard Warranty is valid for 3 Years / Unlimited Kms (applicable only for private vehicle)*
 - i. Additional 1 Year and unlimited Kms (This option to be availed within first 300 days of warranty) or
 - ii. Additional 2 Year and unlimited Kms (This option to be availed within first 300 days of warranty) or
 - iii. Additional 1 Year or upto 80,000 Kms whichever is earlier from the date of sale to the first owner or
 - iv. Additional 2 Year or upto 100,000 Kms whichever is earlier from the date of sale to the first owner

* The benefits stated in (b) shall not apply if the vehicle is being used as Taxi / commercial vehicle
- c) If Standard Warranty is valid for 3 Years / 120,000 Kms (applicable for Taxi / commercial vehicle)*
 - i. Additional 1 Year or upto 80,000 Kms whichever is earlier from the date of sale to the first owner or
 - ii. Additional 2 Year or upto 100,000 Kms whichever is earlier from the date of sale to the first owner

* The benefits stated in (c) shall not be applicable for 'All New Amaze' Model

3 TRANSFER OF WARRANTY

Subsequent registered owners may obtain the benefit of any unexpired portion of this warranty by informing and submitting vehicle registration certificate copy to Honda Authorized Dealer Within 10 days from the date of purchase of vehicle. The subsequent retail purchaser will be subject to all the provisions, limitations and exclusions of this extended warranty.

4 WARRANTY REPAIRS

Warranty repairs must be performed by Honda Authorized Dealer only. Any Honda Authorized Dealer will repair or replace any part which proves defective within the limit of the extended warranty at no charge to the customer for parts & labour.

5 LIMITATIONS

(A) The Extended Warranty will not apply to:

- a. Any damage that results from neglect of the periodic maintenance as specified by HCIL.
- b. Any damage that results from repair or maintenance performed using methods not specified by Honda Cars India Ltd. and any repairs or damage there of owing to repairs/adjustments not Performed by Honda Authorized Dealer
- c. Any damage that results from hard driving due to a race, rally or operation in a location not generally used for driving.
- d. Any damage that results from operation of a product at any place where no products of this kind are operated ordinarily.
- e. Any damage that results from operating methods other than those indicated in the owner's manual or use beyond the limitations specified by Honda Cars India Ltd (maximum load, passenger capacity, engine speed and others)
- f. Any damage that results from use of non-genuine parts, non-genuine oils or accessories other than those approved by Honda Cars India Ltd.
- g. Any damage that results from modifications not approved by Honda Cars India Ltd (vehicle performance modifications, reduction of lights, enlargements and other changes)
- h. Inconsequential aspects such as noises, vibrations, oil seepage and sensations that do not affect product quality, function or performance.
- i. Any damage that results from improper storage or transportation.
- j. Consumable replacement parts
- k. Cleaning, inspection, adjustment and other periodic maintenance items.
- l. Any damages that results from natural disasters, fire, collision, theft and secondary damages based on any of these occurrences.
- m. Any damage that results from soot and smoke, chemicals, bird droppings, sea water, sea breeze, salt, acid rain or other similar items
- n. Any natural wear and tear including without limitations ageing, corrosion etc.
- o. Body and paint work including any losses due to accidental damages
- p. Vehicle in which odometer has been tampered or been disconnected
- q. Any repairs/ replacements due to bad quality of fuel
- r. Any liabilities or losses due to riots, terrorist activity, mutiny, rat bites etc.
- s. Honda Cars India Ltd. will not warrant parts worn out due to natural wear and tear. The parts listed below are not covered under extended warranty:

Periodic Maintenance Service Parts:

Spark Plugs, Fuel Filters, Oil Filter Elements, Drive Chains/Belts, Air Cleaner Elements, etc.

Parts which are subjected to Wear & Tear:

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Brake Pads, Brake Discs, Brake Shoes, Brake Drums, Clutch Discs, Pressure Plate, Wheel Bearings, Lower Arms bushes, Link Comp. Stabilizers bushes, Tie Rod Ends, Ball Joints, Dampers, Step Rubbers, Wiper Blades, Battery, etc.

Appearance Parts – specially Color Peeling off / Fading cases

Gear Knob, Steering Wheel Logo, All Emblems, Seat Fabrics, Door Trims, Trunk Trim, Seats, Roof Lining, Floor Mats, Plastic/Rubber Part deformation, Rust Formation, etc.

Parts which failed due to its usage:

Seat Belts, Cup Holder, Trunk / Fuel Lid Cables, A/C gas leakages, Audio (Tuner) System, Tyres and Tubes, etc.

Miscellaneous Parts:

Run Channel, Arm Windshield Wiper, Seat Recliners, Head Lights, Tail Lights, Fog lamps, Fuses, Motor Brushes, Glass (including Windshields), Alloy Wheels, Steel Wheels, etc.

(B) Down Time

The provisions of the HondaCare Extended Warranty do not provide for any liability or any other cost, expense or damages as listed below that may be incurred by an owner while a vehicle is out of service or during performance of any warranty, special policy or campaign work.

Expenses incident to extended warranty claim, including but limited to:

- Additional expenses incurred for communications, lodging, meals, towing charges and other items due to breakdown of the product in a remote area city.
- Any expense related to personal injury or property damage (excluding the product itself)
- Compensation for loss of time, accrued commercial losses, or rental costs for a substitute product during the period of repairs.

(C) This extended warranty is expressly in lieu of all other warranties expressed or implied and all other obligations or liabilities on its part.

(D) This extended warranty once sold will have no surrender value and no refund of premium will be available. It will be non transferable to another vehicle.

(E) Any disputes arising out of this extended warranty shall be subject to the jurisdictions of the courts at New Delhi only.

6. OWNER'S RESPONSIBILITY

STEPS TO BE TAKEN BY OWNER TO ENSURE THE APPLICABILITY OF EXTENDED WARRANTY

- a) Regular periodic maintenance as specified in your new vehicle warranty booklet must be performed to avail the extended warranty benefits.
- b) Deliver the vehicle to the Honda Authorized Dealer to perform warranty repairs immediately when a defect becomes apparent.
- c) The Extended Warranty documents and the new vehicle warranty booklet must be retained together and produced whenever required by the authorized dealer.
- d) Service records and service bills must be made available to the authorized dealer if required.
- e) Failure to maintain the odometer in working order or disconnecting or tampering it will invalidate the extended warranty.
- f) Undertake to pay for dismantling and repairing the vehicle if the cause of break down is not covered by extended warranty.
- g) In the event of a failure
 - In case any part is required to be repaired/replaced under the Extended Warranty Scheme.
 - The car owner should use all reasonable means to protect the vehicle from further damage.
 - The car owner should take the vehicle to any of the Honda authorized dealer.
 - The customer should present the optional warranty registration documents, the new vehicle warranty booklet to the dealer with proof that the Vehicle's Service history record is up to date. Original Service invoice may be required to verify the warranty.
 - If the claim is accepted under the Scope of Extended Warranty, the necessary repairs will be carried out under this warranty by the authorized dealer.

Note: The "Important items to consider" of new vehicle warranty booklet shall remain valid for extended warranty and must be read & understood by the vehicle owner.

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