

Ex. Showroom Price	2122500
Handling Charges	5000
Insurance	85967
Registration Charges 215385+531	215916
Fast Tag	-
TCS Tax	21215
Green Tax	-
Ex. Warranty	29830
Accessories	63349
Total	2543774
Discount	5964
Net Amount	2537810
Loan Amount	
Total	

Discount Details	
Cash Discount	_____
Insurance Discount	_____
Accessories Discount	_____
Corporate Discount	_____
Loyalty Discount	_____
Exchange Discount	_____
Inhouse Finance	_____
Inhouse Insurance	_____
Other (Detail/Mention)	_____
Total Discount Given	_____

Description of Scheme given :

Payment Structure				
Sr.	Receipt No.	Date	Amount	Mode
1	527	20/4/24	50000	RTGS
2	1534	23/5/24	500000	RTGS
3	1541	24/5/24	180000	RTGS Loan
4	1552	28/6/24	90000	RTGS
5	2541	28/06	60000	cash
6	2542	08/06	30000	cash
7				
8				


Accessories Detail		
Sr. Items	Bill No.	Remarks
1.	Fast tag	23000/-
2.	Licenseless class	109000/-
3.	Sticker	10900/-
4.	Head Lamp	25000/-
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		
13.		
14.		
Total		633349/-

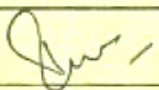
Total

Balance Payment if any 2538700

Remarks if any

Authorized Signatory

Checked by TL 

Checked by SM/ASM 

Checked by Accounts

I _____ further undertake to pay penalty Charges @ 300/- per day per lac basis on the amount payable, from the very first day of date of issue of the delivery order in case the payment is not made by me to the GLOBE AUTOMOBILES PVT. LTD., payable at Karnal on the due date specified of the credit period of Seven Days

Signature of Customer _____ Authorized Signatory _____

Ex - 19
 NP - 531
 HCL 10801
 11522



GOVERNMENT OF HARYANA

State Transport Department

E-RECEIPT

ROHTAK

Payment Id : HR12T24060002991
Transaction Date : 28-JUN-2024
Dealer Name : GLOBE AUTOMOBILES P LTD
Status : SUCCESS

Transaction No : HRY2406281203082
Bank Ref. No/GRN No : 0118310974 / 0118310974

Application No : HR24062836892987
Chassis No : MBJAABAAX01408190-0624
Transaction Amount : Rs. 215385/-

Registration No : NEW
Vehicle Class : Motor Car

Total Amount: Rs. 215385/- (RUPEES TWO LAKH FIFTEEN THOUSAND THREE HUNDRED AND EIGHTY FIVE ONLY).

Printed On: 2024-06-28 21:37:33.399



GLOBE TOYOTA

Auth Dealer: GLOBE AUTOMOBILES PVT. LTD
 Ashok Vihar Colony, Kambhupura (Madhuban)
 KARNAL - 132 037 (Hry) INDIA
 Ph : +91 - 184 - 3058000 01
 Fax : +91 - 184 - 3058030
 (W/o Opp PTC Madhuban, G.T Road, Karnal (Hry))

Tax Invoice



Place of Supply: 06 - Haryana
 Ack No & Date
 IRN

Customer: I24008190

MR SAURABH GOEL
 S/O SH SADA RAM GOEL
 H.NO. 647/33
 JANTA COLONY
 ROHTAK-124001
 06 HARYANA
 Mobile No : 9896686868

Invoice No: KR01A/INV2400301
 Date/Time: 28 Jun 2024
 Delivery: KR01A
 Order No: ORD240000306
 Order Date: 28 Jun 2024
 GSTIN No:
 PAN No: ASCPG0466G

Hire Purchase/Leased To/Hypothecated To/Lessor: PUNJAB & SIND BANK, ROHTAK

PARTICULARS

	Debit	Credit
Price Of One INNOVA HYCROSS (7S) OPTION	1,430,092.00	
HSN No: 870323		
VIN No: MBJAABAAX01408190~0624		
Engine No: M20A NC44175		
Key No: 82054		
Ext Color: PLATINUM WHITE PEARL		
Int Color: 2 TONE ASH BROWN		
Storage & Other Charges	3,378.00	
Cess & Other Fees	0.00	
Discount		
Taxes:		5,964.00
UTGST/SGST @ 14.00 %	200,686.00	
CGST @ 14.00 %	200,686.00	
IGST @ 0.00 %	0.00	
Compensation Cess @20.00 %	286,694.00	
TOTAL (Debit / Credit) (Rs.)	2,121,536.00	5,964.00
TCS @1.00 %	21,215.00	
Grand Total (Rs.)	2,142,751.00	

Invoice Amount Rs. 2,142,751.00

In Words: RUPEES TWENTY-ONE LAKHS FORTY-TWO THOUSAND SEVEN HUNDRED FIFTY-ONE ONLY

Ex-showroom price is Rs. 2,122,500.00

1. Goods once sold will not be taken back.
2. All Disputes are subject to Karnal Jurisdiction.
3. Reverse Charges (Y / N) : N
4. Cess and Other Fees are as applicable to Karnal Jurisdiction
As full & Final settlement of transaction on delivery of Car

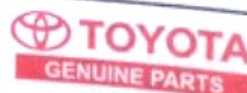
Signature of Customer

For M/S GLOBE AUTOMOBILES P.LTD.
(GLOBE TOYOTA)

Authorised Signatory

GSTIN NO: 06AAAC9786D1ZC
 PAN NO: AAAC9786D
 CIN: U60101DL2001PTC111613

DD/Pay Order drawn in favour of
 GLOBE AUTOMOBILES PVT.LTD.
 payable at KARNAL





SBI General Insurance Company Limited
 First Floor, B D International, S.O. No. 388-389, Karan Commercial Complex, Old Market
 Canal, Near Guru Harkrishan School, Post - Sector - 13, Karnal - 132 401, Haryana
 Help Desk No. 1800 021111 (Toll Free No. 144)
 SEVICING: IRAN, P. GSTIN NO. 06AAMCS0851LZG PAN NO. AAMC8687E

CERTIFICATE OF INSURANCE CUM POLICY SCHEDULE
 PRIVATE CAR BUNDLED POLICY (IRDAN14H090602201818) ISSUED AT 21 JUN 2024 15:05:28 JUN 2024

POLICY DETAILS					
POLICY NUMBER	PROPOSAL NUMBER AND DATE	PERIOD OF OWN DAMAGE (OD) COVER		PERIOD OF LIABILITY (LP) COVER	
TSB 1078896	P25N6076 26 JUN 2024	21 JUN 2024 To Midnight 27 JUN 2025		21 JUN 2024 To Midnight 27 JUN 2025	
PREVIOUS POLICY DETAILS					
OD POLICY INSURER	OD POLICY NUMBER	PERIOD OF OD POLICY	LP POLICY INSURER	LP POLICY NUMBER	PERIOD OF LP POLICY
		To			To

INSURED DETAILS					
NAME		GSTIN		TAN CARD NUMBER	
MR. SUNNY GOEL		NA		ASCTG0669G	
ADDRESS		VSN		INDIVIDUAL	
SUNSHI SADA RAM GOEL HNO 64733 JANTA COLONY, ROHITAK, HARYANA 124001		0		PAY AS YOU DRIVE (P.Y.D.)	
NOMINEE NAME		NOMINEE AGE		DATE OF BIRTH	
MR. SUNNY GOEL		35		21 JAN 1989	
NOMINEE RELATIONSHIP		MOBILE NUMBER		EMAIL ID	
BROTHER		98****9868		ms****@gmail.com	

VEHICLE DETAILS					
VARIANT		MAKE/MODEL		CHASSIS NUMBER	
INNOVA HYBRID (S) OPTIQN INSHW		TOYOTA - INNOVA HYBRID		MBJAABAAX0100180-2624	
HYPOTHECATION LEASE		INVOICE DATE		ENGINE MOTOR NUMBER	
PUNJAB & SIND BANK ROHITAK		26 JUN 2024		M2DANL44123	
GEOGRAPHICAL AREA EXT.		GEOGRAPHICAL AREA		SEATING CAPACITY	
INDIA		INDIA		7	
YEAR OF MANUFACTURE		RTO CITY		REGISTRATION NUMBER	
2024		ROHITAK		HARYANA	
FUEL TYPE		VEHICLE USAGE			
PETROL		PRIVATE			

INSURED DECLARED VALUE (RV)					
VEHICLE	BODY	NON ELECTRICAL ACCESSORIES	ELECTRICAL ACCESSORIES	CSG / LPG	TOTAL
201375	0	0	0	0	201375

SCHEDULE OF PREMIUM			
A. OWN DAMAGE (OD) SECTION		B. LIABILITY SECTION	
AMOUNT (Rs.)		AMOUNT (Rs.)	
BASIC PREMIUM		BASIC PREMIUM	
VEHICLE	53704	THIRD PARTY LIABILITY (INCLUDING TPPT)	24995
NON ELECTRICAL ACCESSORIES	0	GEOGRAPHICAL AREA EXT. (LMT-1)	0
ELECTRICAL ACCESSORIES (LMT-2)	0	B. FUEL KIT	0
B. FUEL KIT (LMT-2)	0	SUB TOTAL (THIRD PARTY LIABILITY)	24995
BODY	0		
SUB TOTAL (BASIC PREMIUM)	33704	PERSONAL ACCIDENT (PA) COVER	
GEOGRAPHICAL AREA EXT. (LMT-1)	0	COMPULSORY PA COVER FOR OWNER DRIVER (LMT-15) (Rs. 15 LAC)	450
LMT-2	0	PA COVER FOR PAID DRIVER (LMT-17) (Rs. 1 LAC)	500
SUB TOTAL	33704	PA COVER (200000 FOR 7 UNNAMED PERSONS) (LMT-16)	2100
DISCOUNTS		SUB TOTAL (PA COVER)	3100
VOLUNTARY DEDUCTIBLE (LMT-22A)	0	LEGAL LIABILITY	
ANTI THEFT DEVICE (LMT-10)	0	PAID DRIVER (LMT-26)	150
AA MEMBERSHIP (LMT-8)	0	EMPLOYEE (FOR 0 PERSON) (LMT-79)	0
HANDICAPPED DISCOUNT (LMT-12)	0	NON FARE PAYING PASSENGER (LMT-37)	0
NCB (0%)	0	UNNAMED PASSENGER (1) ON AMBULANCE HEARSES (LMT-46)	0
SUB TOTAL (DISCOUNTS)	0	SUB TOTAL (LEGAL LIABILITY)	150
		NET LIABILITY PREMIUM (B)	28255
ADD-ONS	1,091	TOTAL PREMIUM (A+B)	72450
LOANER CAR PREMIUM (LMT-58)	0	CGST (9%)	6557
THEFT AND CONVERSION RISK (LMT-43)	0	SGST (9%)	6557
INDEMNITY TO HIRER (LMT-44)	0		0
PAY AS YOU DRIVE - LMT. DISCOUNT	0		0
NET OWN DAMAGE PREMIUM (A)	44795	GROSS PREMIUM PAID	8564

ADD-ON COVERS OPTED IN THE POLICY	
CONSUMABLES	NIL DEPRECIATION

Note: 1. Term of Policy is subject to realization of cheque if premium is paid by cheque. 2. Consolidated stamp duty paid to state exchequer. 3. The Policy is subject to a compulsory deductible of Rs. 2000 (LMT-22) and Voluntary Deductible of Rs. 0.

PREMIUM PAYMENT DETAILS: SAC CODE : 97134 DESCRIPTION OF SERVICE : GENERAL INSURANCE SERVICE

INVOICE NUMBER: Warrants: We warrant that the insured named in the contract of the vehicle holds a valid pollution under control (PUC) certificate and a valid fitness certificate, as applicable, on the date of commencement of the policy and shall take necessary and immediate action to renew and obtain a PUC and/or fitness certificate as applicable, during the subsistence of the policy. Further, the company reserves the right to take appropriate action in case of any discrepancy in the PUC or fitness certificate.
Limitations As To Use: This policy is issued for legal, domestic and pleasure purposes and for the insured's business. The policy does not cover the use for (1) hire or reward (2) carriage of goods other than samples or personal baggage (3) organized racing (4) sports (5) off-road driving (6) racing (7) any purpose in connection with motor trade.
Driver's Clause: Any person driving the insured vehicle during the period of the policy shall be deemed to be a driver of the vehicle and shall be subject to the requirements of rule 3 of the central motor vehicle rules, 1989.
Units of Liability Clause: This section will form the policy, as with or without injury. Such amount is necessary to meet the requirements of the motor vehicle act 1989 under section 161 of the policy damage to third party property is 7.5 lacs.
Important Notice: The amount of an indemnity for the vehicle is to be given either by cash or in accordance with the schedule. Any payment made by the company by means of bank transfer appearing in the certificate or linked to comply with the motor vehicle act 1989 is irrevocable. In the event, see the clause headed "AVOIDANCE OF CERTAIN TERMS AND RIGHTS OF RECOVERY". For legal and premium, English version will hold good.
Gratuity Clause: In the event of any claim or grievance, insured may contact the respective branch office of the company or may call at (19221111) or may write or email at Toyota (Car) SBI General Insurance. In the event of a claim, insured shall be notified by the company. In the event of any grievance, insured may contact the grievance officer of the company at (Mahendra prakash) general in the event of any grievance, insured may contact the grievance officer, by the name, subject to a valid complaint, against the insured, insurable interest, details of insurance, contribution details are available at IRD website: www.sbi-general.com or on the website of general insurance claim cell.
 We hereby certify that the policy to which this certificate relates, as well as the certificate of insurance are issued in accordance with the provisions of Chapter X and Chapter XI of M.V. Act, 1989.
 We hereby declare that though, no significant increase in any preceding financial year from 21-7-18 onwards is more than the agreed limit under sub-rule (4) of rule 48. We are not required to prepare an invoice in terms of the provisions of the said sub-rule.

BROKER NAME Toyota Tsusho Insurance Broker India Pvt Ltd	SCAN QR CODE TO VIEW THE POLICY	For & On Behalf of
Broker Code : IRDAI Composite License No. : 541 (Valid up to 01-09-2026) CIN : U6610KA2008PTC045271 Email ID : bwi@tibci.in Contact No : 080-40449990 MISP Code : TTIBI/TX/R/G/O/143A MISP Name : GLOBE AL TOMOBILES PVT LTD Designated Person Name : VIVEK DATTA		 Authorized Signatory

PLEASE CONTACT INS.CO. & BROKER @ GLOBE TOYOTA OPPOSITE PTC NH 1 MADHUBAN KARNAL HARYANA 132001, KARNAL, HARYANA PIN CODE: 132001 CONTACT NO. 0184-3078000, 91-9990509299

Customer's Copy

Globe Automobiles Pvt. Ltd.Karnal(2023-24)
Opp-P.T.C Madhuban,G.T.Road,Karnal, GST NO 06AAACJ9786D1ZC
State Name : Haryana, Code : 06

CASH RECEIPT

No :KR01A/24-25/CR/1557

Dated : 29-Jun-24

Received with thanks from **Saurabh Goel S/o Sada Ram Goel, Rohtak (Hyc-0301)**
for sum of Rupees **INR Ninety Eight Thousand Only**

Cash/Cheque/Draft No. CASH Date : **29-Jun-24**
in account of RO/Inv. No. Hycross Payment Model
Type Booked By/S.A.

RS. 98,000.00

Cheque, Hundies & pay orders are subjects to realization.
Receipt are valid only when they are issued under the
signature of the authorised officers of company.

Customer Signature


Cashier

Customer's Copy

Globe Automobiles Pvt. Ltd.Karnal(2023-24)
Opp-P.T.C Madhuban,G.T.Road,Karnal, GST NO 06AAACJ9786D1ZC

BANK RECEIPT

No :KR01A/24-25/BR/2541

Dated : 28-Jun-24

Received with thanks from Saurabh Gole S/o Sada Ram Goel, Rohtak (A Hycross)

a sum of Rupees INR Sixty Thousand Only

Cheque/Draft No. 418005307841

Date : 28-Jun-24

Bank Name _____

Drawn on _____

on account of RO/Inv. No.

Hycross Payment Model

Hypo _____

Booked By/S.A. _____

RS. 60,000.00

Cheque, Hundies & pay orders are subjects to realization.
Receipt are valid only when they are issued under the
signature of the authorised officers of company.

Customer Signature

Cashier

Customer's Copy

Globe Automobiles Pvt. Ltd.Karnal(2023-24)
Opp-P.T.C Madhuban,G.T.Road,Karnal, GST NO 06AAACJ9786D1ZC

BANK RECEIPT

No :KR01A/24-25/BR/2542

Dated : 28-Jun-24

Received with thanks from Saurabh Gole S/o Sada Ram Goel, Rohtak (A Hycross)

a sum of Rupees INR Thirty Thousand Only

Cheque/Draft No. 418005453909

Date : 28-Jun-24

Bank Name _____

Drawn on _____

on account of RO/Inv. No. _____

Hycross Payment Model

Hypo _____

Booked By/S.A. _____

RS. 30,000.00

Cheque, Hundies & pay orders are subjects to realization.
Receipt are valid only when they are issued under the
signature of the authorised officers of company.

Customer Signature

Cashier

Customer's Copy

Globe Automobiles Pvt. Ltd.Karnal(2023-24)
Opp-P.T.C Madhuban,G.T.Road,Karnal, GST NO 06AAACJ9786D1ZC
State Name : Haryana, Code : 06

BANK RECEIPT

No :KR01A/24-25/BR/1541

Dated : 24-May-24

Received with thanks from Saurabh Gole S/o Sada Ram Goel, Rohtak (A Hycross)
a sum of Rupees INR Eighteen Lakh Only

Cheque/Draft No. PSIBR22024052400755542 Date : 24-May-24

Bank Name Trf Drawn on _____

on account of Sale RO/Inv. No. Booking Model Hycross

Hypo _____ Booked By/S.A. _____

RS. 18,00,000.00

Cheque, Hundies & pay orders are subjects to realization.
Receipt are valid only when they are issued under the
signature of the authorised officers of company.


Customer Signature


Cashier
Authorized Signatory

Customer's Copy

Globe Automobiles Pvt. Ltd.Karnal(2023-24)
Opp-P.T.C Madhuban,G.T.Road,Karnal, GST NO 06AAACJ9786D1ZC
State Name : Haryana, Code : 06

BANK RECEIPT

No :KR01A/24-25/BR/1534

Dated : 24-May-24

Received with thanks from Saurabh Gole S/o Sada Ram Goel, Rohtak (A Hycross)
a sum of Rupees INR Five Lakh Only

Cheque/Draft No. SBIN524145465742 Date : 24-May-24

Bank Name Trf Drawn on

on account of Sale RO/Inv. No. Booking Model Hycross

Hypo Booked By/S.A.

RS. 5,00,000.00

Cheque, Hundies & pay orders are subjects to realization.
Receipt are valid only when they are issued under the
signature of the authorised officers of company.


Customer Signature


For Globe Automobiles Pvt. Ltd.
Authorized Signatory
Cashier

For Vendor / Customer



Globe Automobiles Private Limited
Opp. PTC Madhuban, G.T. Road, Karnal, Haryana



GST No : 06AAACJ9786D1ZC
Invoice No : KR01A/2024.0274 & 29-Jun-2024
Ack No & Dt :
IRN :

Transportation Mode : BY ROAD
Vehicle No : NEW VEH
Date & Time Of Supply : 29-Jun-2024 10:44:00 AM
Place of Supply : 06 HARYANA

Details of Receiver (Billed to)

Name : SAURABH GOEL
Address : ROHTAK, HYCROSS, KEY NO- 82054, CHASSI NO-
MBJAABAAX01408190,
State & Code : HARYANA - 06
Pin Code : 124001
GST No : PAN No : ASCPG0466G

Details of Consignee (Shipped to)

Name : SAURABH GOEL
Address : ROHTAK, HYCROSS, KEY NO- 82054, CHASSI NO-
MBJAABAAX01408190,
State & Code : HARYANA - 06
Pin Code : 124001
GST No : PAN No : ASCPG0466G

Sr. No.	Description of Goods/Services	HSN Code	Qty.	UOM	Rate	Total	Dis.	Taxable Amount	CGST		SGST / UTGST		IGST		Cess					
									Rate	Amount	Rate	Amount	Rate	Amount	Rate	Amount				
1	NTGA0074 Side Step -Side Step Economy	870899001	1	SET	19531.000	19531.000	0.00	19531.000	14.00	2734.34	14.00	2734.34	0.00	0.00	0.00	0.00				
						19531.000	0.00	19531.000	2734.34	2734.34	0.00	0.00								
Invoice Value (In Words)											Total									
Twenty Four Thousand Nine Hundred Ninety Nine Rupees and Sixty Eight Paise											TCS (in %)		0.00		0.00					
Remarks											Freight Charges		0.00		0.00					
SLIP NO- 102, TGA BILL NO AD24-00164											Loading & Packing Charges		0.00		0.00					
											Insurance Charges		0.00		0.00					
											Other Charges		0.00		0.00					
											Invoice Total									
Amount of Tax Subject to Reverse Charges (Y/N) -											0.00		0.00		0.00		0.00		0.00	
Certified that the Particulars given above are true and correct											Electronic Reference Number :									
Your Term & Condition Of Sale											Globe Automobiles Private Limited									
1. Received the goods detailed above to my/ our satisfaction and accepts the rates charged therein and promise to pay the Bill amount within 7 days falling which interest will be paid @ 3% p.m.											Signature:									
2. Further agree that seller's responsibility ceases on delivery of goods nad goods are non returnable basis.											Authorised Signatory									
3. All claims and dispute are subject to jurisdiction of Chandigarh.											Name:									
											Designation:									



Tax Invoice(Cash) (I ST)

Globe Automobiles Pvt Ltd
 GLOBE TOYOTA KARNAL
 G-1 ROAD OPP. P.T. MADHUBAN
 KARNAL, HARYANA 132117

GST No. AAACJ9786D1ZC
 Phone No. 9106911401 Fax 9107680650

CST No. 29904
 LST No. 29904

GSTIN 06AAACJ9786D1ZC

State Code 06

Bill To : SAUBHAB CHOLE
 BHETAK, REY BROS, KEY NO. 32054, CHASTNER
 MIDWATER, 40149B100, PAN NO. ASICPG08691

Table No. 0000000000

GSTIN

Ship To : SAUBHAB CHOLE
 BHETAK, REY BROS, KEY NO. 32054, CHASTNER
 MIDWATER, 40149B100, PAN NO. ASICPG08691

Table No. 0000000000

GSTIN

Place of Supply :

Invoice No. :

AT2400774

Invoice Date :

29/06/2024
 15:50:27

Dealer Code :

KR01A

PR No.

[S2400774 29/06/2024]

No	Part Number Part Name	HSN	Qty.	UOM	Unit Price	Total	(%) Discount	Taxable value	Tax Rate (%) CGST SGST	Tax Amt. CGST SGST	Amount After Tax
1	A-P6170-0K006 SIDE P MOLD CHROME	87089900	1	N	8,515.00	8,515.00	0.00	8,515.00	14 14	1,192.10 1,192.10	10,899.20
2	A-P6384-0K006 MUD GUARD	87089900	1	N	2,734.00	2,734.00	0.00	2,734.00	14 14	382.76 382.76	3,499.52
3	A-P6308-0K005 ROOF ORGANAMENT	87089900	1	N	10,273.00	10,273.00	0.00	10,273.00	14 14	1,438.22 1,438.22	13,149.44
CENTRAL GST FOR PARTS @14%					3,013.08						
STATE GST FOR PARTS @14%					3,013.08						
Remarks					Reason Code		Total				
MITTAR					A - Issue wrong qty. B - Wrong Document C - Customer Changed D - Wrong parts ordered by customer E - Mis packing F - Damaged part G - Wrong Part Number H - Return from other Branch I - Others		21,522.00 0.00 21,522.00		6,026.16 6,026.16		27,548.16
									Round Off : -0.16		
									Grand Total :		27,548.00



Twenty-seven thousand five hundred forty-eight rupees Only

Parts Officer	Authorized By	Customer	Cashier
---------------	---------------	----------	---------

Terms & Conditions

- Customer has understood the price, fees, taxes and charging method of the above items and has made the payment therefor.
- Customer declares that the repairs/service have been rendered by the dealer as per price indication and to the satisfaction of the customer.
- Dealer has offered salvage and replaced parts to customer. Unsold salvage will be disposed of without any liability and without any further information to the customer.
- Customer declares that the vehicle is delivered to him by the dealer in the same condition as received from him, along with authorized repairs / servicing, and all the belongings of the customer have been found intact.
- All disputes shall be subject to exclusive jurisdiction of the courts in the city where the dealer operates.
- Warranty of the goods is offered to the extent covered under the warranty policy of the manufacturer.
- Details of invoice should be quoted in all correspondences, advices, challans etc. relating to the invoice.
- Customer agrees to receive CarSMILE-mail/WhatsApp from Dealer/TKM or their service providers related to Services, promotions & surveys.